

STATE OF SOUTH CAROLINA HUMAN AFFAIRS COMMISSION

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July 7, 2017

VIA EMAIL TO JENNIFER DOBSON AND CHARLES APPLEBY

Hon. Neal A. Collins, Hon. Mandy Powers Norrell,
Hon. Robert L. Ridgeway, III, and
Hon. Laurie Slade-Funderburk
S. C. House Legislative Oversight Committee
Economic Development, Transportation, and
Natural Resources Subcommittee
PO Box 11867
Columbia, SC 29211

RE: South Carolina Human Affairs Commission - Supplemental Requests for Information

Dear Honorable Members of the Subcommittee:

On June 27, 2017, your Subcommittee presented our Agency with various questions that arose from our presentation on June 22, 2017. Thereafter, on June 28, I, along with Fair Housing Department Director Marvin Caldwell, and Staff Counsel Lee Ann Rice met with Committee staff members Jennifer Dobson (Director of Research), and Charles Appleby (Chief Counsel). Later that day, Ms. Dobson alerted our Agency that the Honorable Chair of the Subcommittee had granted an "extension in providing the statistical information to the Subcommittee." Furthermore, Mr. Appleby posed additional questions via email to the meeting participants on June 30, 2017.

Herein, please find our responses to currently pending questions, in anticipation of our presentation on July 10, 2017. As noted below, some data is still in the process of being researched, pursuant to the June 28th extension.

Question - Discrimination Complaints

"For calendar years 2016 and 2017, please provide a statistical breakdown, each month statewide and by county of the complaints the Agency has received through its intake division including: (a) category of alleged discrimination, (b) number of cases dismissed without investigation overall and by category of alleged discrimination, and (c) number of cases investigated overall and by category of alleged discrimination. For the number of cases investigated, please note how many have resulted in a finding and how many are still under investigation. Please coordinate with Committee staff to determine an appropriate format to provide this information."

Answer-Please see the attached spreadsheets entitled Housing Intake Data 2016-2017, Housing Investigation Data 2016-2017, EEO Enforcement Intake Data 2016-2017, EEO Enforcement Investigation Data 2016-2017, and Public Accommodations and 90e Data 2016-2017. The Agency has reached out to our Federal counterparts for the information requested by the Subcommittee as it relates to the breakdown by county. As such, we seek an extension until July 31 to provide final data as to county of origin for each complaint received or investigated. If the Agency were to undertake a manual review of this data, it would likely take one staff member several weeks to gather. It is important to note that complaints may originate from individuals outside of South Carolina, if they sought housing or employment in the state. Additionally, while our Agency has attempted to work with Committee staff to determine an appropriate format for this information, should the Honorable Members of the Subcommittee need clarification, please let the Agency know.

Question - Interaction with Federal Government

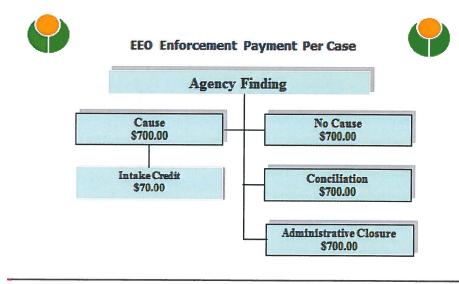
"What percentage of the Agency's budget is federal funds?"

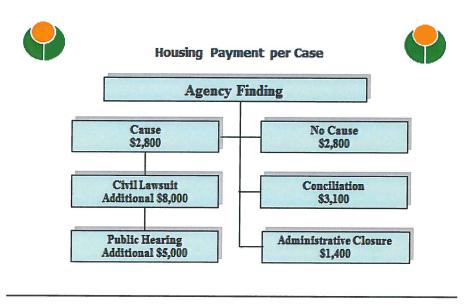
Answer – 31 %

Question - Interaction with Federal Government

"Please explain how the Agency is reimbursed by the federal government for both housing and employment cases."

Answer – Please see below:





Question - Interaction with Federal Government

"Please provide a list of agencies required to provide the state with an affirmative action plan and annotate this list to indicate which agencies are required to provide the federal government with an affirmative action plan."

<u>Answer</u> – Please see attached Excel Spreadsheet entitled <u>Percentage of Goal Attainment (Alphabetical Order)</u> FY 2015-2016.

Question - Finances

"Please provide the Subcommittee with the amount of the Agency's carryforward funds for fiscal year 2016-17."

<u>Answer</u> – The carryforward for 2015-2016 was \$186,651 and the carryforward for 2016-2017 is projected to be \$180,026.

<u>Question</u> – From Charles Appleby related to Investigation Processes

"Can the Agency please review these documents [flow charts attached to the email] and let us know of any revisions needed to ensure they are accurate?"

<u>Answer</u> – Please see the attached revised flow charts (<u>Flow Chart SCHAC Fair Housing</u> and <u>Flow Chart SCHAC Employment</u>). Additionally, the "reasonable cause determined prior to the Conciliation Effort" is a determination by the Commission that a hearing should be held due to the facts uncovered during investigation. An Order is issued in conjunction with the Commission's reasonable cause determination. This is not a judgment – rather it is a determination on the allegations contained in the charge. No judgment is rendered until a hearing is held before a panel of the Commission's Board members.

During the meeting among Agency personnel and Committee staff on June 28, Mr. Appleby asked about the actual costs of investigation, based on processing times. Attempting to average case processing costs is incredibly challenging, given the many variables for each case closure. We have *roughly* calculated the average costs for various closures, based on average hours on a matter by specific personnel, and the average salaries of staff members performing the work. This chart was created by staff members and not a Budget Analyst.

Type of Case – Employment*	Estimated Cost	Total # of Closures for Calendar
		Years 2016-Current
Successful Mediation that		118 (112 Withdrawn with
Results in a Case Closure	\$545.21	Settlement)
Investigation when no Mediation		
has been held	\$1,083.88	1,311
Investigation after Unsuccessful		
Mediation	\$1,300.62	57

Type of Case – Housing*	Estimated Cost	Total # of Closures for Calendar Years 2016-Current
Conciliation	\$3,346.21	56
Investigation	\$3,089.35	47

^{*}Certain withdrawals and administrative closures vary too greatly to be captured in these charts

The Committee staff also asked for our Intake Officers' referral sheet, which is attached and entitled <u>SCHAC Referral Listings.</u>

We have also included, as attachments, letters of support from the <u>South Carolina Bar</u> and <u>South Carolina State Chamber of Commerce</u>.

Finally, we appreciate the leadership that your subcommittee has shown in undertaking this study of our Agency. We sincerely hope that this process will shine light on our Agency's mission, while also identifying solutions to current obstacles. We welcome the Subcommittee's feedback and look forward to continuing to work with you and your staff in the months to come.

Sincerely Yours,

Raymond Buxton, Il Commissioner

Commissioner

cc: John A. Oakland, Chairman SCHAC's Board of Commissioners

Attachments:

Housing Intake Data 2016-2017 (Excel)

Housing Investigation Data 2016-2017 (Excel)

EEO Enforcement Intake Data 2016-2017 (Excel)

EEO Enforcement Investigation Data 2016-2017 (Excel)

Public Accommodations Data 2016-2017 (Excel)

Percentage of Goal Attainment (Alphabetical Order) FY 2015-2016 (Excel)

Flow Chart SCHAC Fair Housing (Word)

Flow Chart SCHAC Employment (Word)

SCHAC Referral Listings (PDF)

South Carolina Bar letter (PDF)

South Carolina State Chamber of Commerce letter (PDF)

Fair Housing Intake - 2016

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug _	Sep	Oct _	Nov	Dec _	YTD
Calls	9	11	26	8	16	9	17	14	14	15	13	12	164
Questionnaires Received	0	3	8	10	19	17	9	12	9	10	15	13	125
Complaints Prepared	3	7	11	6	1	8	4	4	4	4	7	13	72
Referred to HUD	0	1	0	1	3	0	0	0	0	0	0	0	5
Dismissed	0	3	0	4	1	0	0	0	0	1	0	0	9

Fair Housing Intake - 2017

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	YTD
Calls	13	14	8	7	9	21							72
Questionnaires Received	14	10	13	14	34	26							111
Complaints Prepared	8	5	9	13	14	34							83
Referred to HUD	0	0	0	1	2	1							4
Dismissed	3	0	1	1	0	4							9

HOUSING - 2016 HOUSING - 2016

	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	TOTAL
1 Active Complaints Brought Forward	19	17	22	24	23	26	20	22	18	17	21	27	
2 Complaints Received	3	10 (1 RET)	6 (1 RET)	8	6 (1 RET)	8	3	3	6	6	9	7	53
By Protected Class:													
Race	0	3	1	0	0	2	0	1	1	1	3	1	13
Color	0	0	0	0	0	0	0	0	0	0	0	0	0
Religion	0	0	0	0	0	0	0	0	0	0	0	0	0
Sex	0	0	1	2	0	0	0	0	0	1	0	0	4
Handicap	2	3	1	5	3	2	2	1	4	4	6	5	38
Familial Status	0	0	0	0	1	1	0	0	1	0	0	0	3
National Origin	0	0	0	1	0	0	1	1	0	0	0	0	3
Multiple	1	3	2	0	1	3	0	0	0	0	0	1	11
3 Total (Line 1 + Line 2)	22	27	28	32	29	34	23	25	24	23	30	34	
4 Investigation Completed	5	4	5 (1 RET)	9	3	14 (1 RET)	1	7 (1 RET)	7	2	3	6	40
By Protected Class:													
Race	3	1	0	2	0	3	0	0	3	0	0	1	13
Color	0	0	0	0	0	0	0	0	0	0	0	0	0
Religion	0	0	0	0	0	0	0	0	0	0	0	0	0
Sex	0	0	0	0	1	2	0	0	0	0	0	0	3
Handicap	2	1	1	6	2	4	1	6	2	1	3	3	32
Familial Status	0	0	0	0	0	0	0	0	0	1	0	0	1
National Origin	0	1	0	0	0	1	0	0	0	0	0	1	3
Multiple	0	1	3	1	0	3	0	0	1	0	0	1	10
5 Final Action Taken	5	4	5	9	3	14	1	7	7	2	3	6	66
Categories:													
Administrative Closure	3	0	1	2	1	0	1	0	0	0	0	0	8
Conciliation/Settlement	0	3	1	6	1	7	0	4	4	0	3	3	32
No Cause	2	1	3	1	1	7	0	3	3	2	0	3	26
Closed with Cause	0	0	0	\$0	0	0	0	1	0	0	0	0	1
Monetary Value of Settlement	\$ -	\$ 6,150	\$ -	\$ 6,000		\$ 12,960	\$ -	\$ 3,355	\$ 11,871	\$ -	\$ 1,424	\$ 1,333	\$ 43,093
6 Active Complaints on Hand (Line 3 - Line 5)	17	23	24	23	26	20	22	18	17	21	27	28	
Status:													
Under Investigation	17	23	24	23	26	20	22	18	17	21	27	28	
Pending Hearing	0	0	0	0	0	0	0	1	1	1	1	1	

HOUSING - 2017

	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	TOTAL
1 Active Complaints Brought Forward	28	28	31	34	39	35							
2 Complaints Received	6	10	8	13	9	21							67
By Protected Class:													
Race	1	3	0	1	1	1							7
Color	0	0	0	0	0	0							0
Religion	0	0	0	0	0	0							0
Sex	0	1	1	0	0	0							2
Handicap	5	5	5	8	5	19							47
Familial Status	0	0	1	0	0	0							1
National Origin	0	1	0	1	0	1							3
Multiple	0	0	1	3	3	0							7
3 Total (Line 1 + Line 2)	34	38	39	47	48	56	0	0	0	0	0	0	
4 Investigation Completed	6	7	5	8	13	9							48
By Protected Class:													
Race	1	1	2	2	3	0							9
Color	0	0	0	0	0	0							0
Religion	0	0	0	0	0	0							0
Sex	0	0	0	0	0	1							1
Handicap	3	6	2	4	8	7							30
Familial Status	2	0	0	0	0	0							2
National Origin	0	0	0	0	1	0							1
Multiple	0	0	1	2	1	1							5
5 Final Action Taken	6	7	5	8	13	9							48
Categories:													
Administrative Closure	1	0	0	1	0	2							4
Conciliation/Settlement	3	6	3	3	7	2							24
No Cause	2	1	2	4	6	4							19
Closed with Cause	0	0	0	0	0	1							1
Monetary Value of Settlement	\$ 2,450	\$ 4,200	\$ 2,250	\$ 2,925	\$ 3,000	\$ 1,750							\$ 16,575
6 Active Complaints on Hand (Line 3 - Line 5)	28	31	34	39	35	47	0	0	0	0	0	0	
Status:													
Under Investigation	28	31	34	39	35	47							
Pending Hearing	1	1	1	1	0	1							

INTAKE - 2016

	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	TOTAL
1 Intake Total Contacts	466	487	564	581	596	571	494	718	572	525	498	404	6476
2 Initial Inquiries Received	252	279	300	298	322	327	267	452	333	282	285	228	3625
3 Referrals to Other Agencies	19	17	17	23	17	14	23	32	20	25	17	19	243
4 Referrals to SC Bar Association LRS	4	6	3	4		1	3	2	4	4	3	1	35
5 Complaints Received	78	108	88	105	112	82	81	127	113	84	62	82	1122
6 Dismissals	14	23	30	31	17	15	22	33	26	21	23	21	276
7 Charges Prepared	72	53	71	63	119	69	84	65	76	63	47	78	860
8 Non-Employment Charges Prepared	12	1	7	1		5	2	2	3	2		5	40

INTAKE - 2017

	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17	TOTAL
1 Intake Total Contacts	513	480	460	447	428	486							2814
2 Initial Inquiries Received	307	297	309	292	289	302							1796
3 Referrals to Other Agencies	25	25	18	18	21	23							130
4 Referrals to SC Bar Association LRS	4	7	3	2	2	4							22
5 Complaints Received	105	66	93	85	84	100							533
6 Dismissals	24	24	14	24	18	21							125
7 Charges Prepared	63	54	67	52	93	69							398
8 Non-Employment Charges Prepared	1	1	2	3		2							9

For the Ma	For the Month of January 2016 A B C D 15/16 14/15 YTD 15/16 YTD 14/15												
1 of the ivid	,			_	YTD 14/15								
1	Active Complaints Brought Forward	471	563	*622	682								
2	Complaints Received	79	43	506	410								
DAY DD OT	ELCONDO CLACO	1.4	1.1	115	0.0								
BY PROI	TECTED CLASS: Race Sex	14 9	11 6	115 58	99 54								
	Age	7	2	45	30								
	Religion	1	1	5									
	National Origin	0	0	2									
	Race & Sex/Multiple	31	15	188	153								
	Retaliation	3	0	18	13.								
	Color	0	0	0									
	Disability/ADA	14	8	75	62								
3	Total (Line 1 + Line 2)	550	606	1,128	1,098								
4	Complaints Waived to EEOC	9	4	51	32								
BY PROT	TECTED CLASS: Race	1	1	8	10								
	Sex	1	0	9									
	Age	0	1	5									
	Religion	1	0	3	(
	National Origin	0	0	0									
	Race & Sex/ Multiple	4	2	17									
	Retaliation	0	0	1									
	Color	0	0	0									
5	Disability/ADA Total Complaints Accepted (Line 3 – Line 4)	541	602	8 1,077	1,060								
5 6	Adjustments/Transfers for Prior Months	0	002	7	1,000								
7	Total Complaints (Line 5 – Line 6)	541	602	1,070	1,062								
,	Total Complaints (Line 3 – Line 0)	341	002	1,070	1,002								
8 INV	ESTIGATIONS COMPLETED	83	55	612	51:								
	TECTED CLASS: Race	29	11	139	133								
	Sex	9	7	75	83								
	Age	11	6	45	39								
	Religion	2	2	11									
	National Origin	0	1	5									
	Race & Sex/Multiple	18	21	215	154								
	Retaliation	4	2	22	13								
	Color	0	0	0	(
	Disability/ADA	10	5	100	82								
9	FINAL ACTIONS TAKEN	83	55	612	51:								
_													
BY CATE	EGORIES: Administrative Closures	17	8	139	7.								
	No Causes	58	39 7	402	37								
	Conciliations/Settlements Monetary Value of Settlements	\$115,083	\$154,190	71 \$758,871	\$480,565								
	Unsuccessful Conciliations	\$113,065	\$134,190	0	\$460,30.								
	Orders Issued	0	0	0	(
	ACTIVE CASES ON HAND	458	547	458	54								
STATUS:		458	547	458	54								
1	Pending Conciliation	0	0	0									

Column A - Indicates complaint monthly activity current fiscal year.

Column B - Indicates complaint activity same month prior fiscal year.

Column C - Indicates cumulative complaint activity from July 1, 2015 to date. (YTD)

Column D - Indicates cumulative complaint activity year to date (YTD) prior to fiscal year.

^{* -} Indicates number of complaints on hand as of July 1, 2015.

Eon th	e Month of February 2016	A	15/16	B 14	/15	C YTD	D	YTD
roi ui	e Month of February 2016	A	15/10	Б 14	/15	15/16	ען	14/15
1	Active Complaints Brought Forward		458		547	*622		682
2	Complaints Received		90		66	596		482
						1.00		
BY P	ROTECTED CLASS: Race		23		12	138		11
	Sex		5 7		5	63 52		59
	Age Religion		0		6	52		4,
	National Origin		2		1	4		,
	Race & Sex/Multiple		43		25	231		178
	Retaliation		3		1	21		
	Color		0		0	0		(
	Disability/ADA		7		15	82		71
3	Total (Line 1 + Line 2)		548		613	1,218		1,164
4	Complaints Waived to EEOC		13		14	64		40
BY P	ROTECTED CLASS: Race		4		3	12		13
	Sex		1		1	10		(
	Age		0		3	5		(
	Religion		0		0	3		(
-	National Origin		0		0	23		11
-	Race & Sex/ Multiple Retaliation		6 0		0	23		13
	Color		0		0	0		
-	Disability/ADA		2		3	10		
5	Total Complaints Accepted (Line 3 – Line 4)		535		599	1,154		1,118
6	Adjustments/Transfers for Prior Months		0		1	7		1,110
7	Total Complaints (Line 5 – Line 6)		535		598	1,147		1,113
8 DX/ D	INVESTIGATIONS COMPLETED		72		35	684		550
BY P	ROTECTED CLASS: Race		13		6	152		139
-	Sex		10 6		6 4	85 51		89 43
	Age Religion		0		0	11		4:
-	National Origin		0		0	5		
	Race & Sex/Multiple		28		12	243		160
	Retaliation		4		1	26		14
	Color		0		0	0		(
	Disability/ADA		11		6	111		88
9	FINAL ACTIONS TAKEN		72		35	684		550
BY C	ATEGORIES: Administrative Closures		18		6	157		79
	No Causes		41		18	443	ļ	395
	Conciliations/Settlements		13	***	11	84		7:
+	Monetary Value of Settlements	-	\$141,965	\$118		\$900,836		598,602
	Unsuccessful Conciliations Orders Issued		0		0	0		
	ACTIVE CASES ON HAND		463		563	463		563
STAT			463		563	463		56
	Pending Conciliation	I	0		0	0	I	

Column B - Indicates complaint activity same month prior fiscal year.

Column C - Indicates cumulative complaint activity from July 1, 2015 to date. (YTD) $\,$

 $Column\ D\ \hbox{- Indicates cumulative complaint activity year to date (YTD) prior\ to\ fiscal\ year.}$

^{* -} Indicates number of complaints on hand as of July 1, 2015.

For the Month of March 2016	A	В	C	D
roi the Month of March 2016	15/16	14/15	YTD 15/16	YTD 14/15
1 Active Complaints Brought Forwar		563	*622	682
2 Complaints Receive	d 58	212	654	694
BY PROTECTED CLASS: Race	14	43	152	154
Se		35	69	94
Ag		13	54	55
Religio		3	6	10
National Origi Race & Sex/Multipl		73	4 257	251
Retaliatio		11	237	10
Cole		0	0	10
Disability/AD.		33	89	110
3 Total (Line 1 + Line 2		775	1,276	1,376
4 Complaints Waived to EEO		12	71	58
BY PROTECTED CLASS: Race	1	4	13	17
Se	x 1	2	11	8
Ag	ge 0	1	5	
Religio	n 0	0	3	(
National Origi		0	0	(
Race & Sex/ Multipl		4	27	17
Retaliatio		0	1	
Colo		0	0	(
Disability/AD.		1	11	8
5 Total Complaints Accepted (Line 3 – Line 4		763	1,205	1,318
6 Adjustments/Transfers for Prior Month		4	8 1,197	1 200
7 Total Complaints (Line 5 – Line 6	513	759	1,197	1,309
8 INVESTIGATIONS COMPLETE	D 76	47	760	597
BY PROTECTED CLASS: Race	11	7	163	146
Se		13	97	102
Ag		4	55	47
Religio		1	11	,
National Origi	n 0	1	5	(
Race & Sex/Multipl		16	275	182
Retaliatio		0	29	14
Cole			0	(
Disability/AD.	A 14	5	125	93
	<u> </u>			# C .
9 FINAL ACTIONS TAKE		47	760	597
BY CATEGORIES: Administrative Closures	18	8	175	87
No Cause		28	486	423
Conciliations/Settlement		11 \$72,600	99 \$1,110,216	\$671.200
Monetary Value of Settlement Unsuccessful Conciliation		\$72,600 0	\$1,119,316 0	\$671,202
Onsuccessful Concination Orders Issue		0	0	(
Orders issue	0	0	0	
ACTIVE CASES ON HAN	D 437	712	437	711
STATUS: Under Investigation	437	712	437	71:
Pending Conciliation			0	,
Pending Hearin		0	0	

Column B - Indicates complaint activity same month prior fiscal year.

Column C - Indicates cumulative complaint activity from July 1, 2015 to date. (YTD)

Column D - Indicates cumulative complaint activity year to date (YTD) prior to fiscal year.

^{* -} Indicates number of complaints on hand as of July 1, 2015.

For the	e Month of April 2016	A	B 14/15	С	D
or un	e Wolfin of April 2010	15/16	Б 14/13	YTD 15/16	YTD 14/15
1	Active Complaints Brought Forward	437	712	*622	68
2	Complaints Received	71	144	725	83
	Complaints reconved	, ,		, 20	
BY PI	ROTECTED CLASS: Race	6	18	158	17
	Sex	8	11	77	10
	Age	4	14	58	f
	Religion	1	3	7	1
	National Origin	12	3	5	21
	Race & Sex/Multiple	42	61	299 24	31
	Retaliation Color	0	<u>6</u>	0	
\dashv	Disability/ADA	8	28	97	13
3	Total (Line 1 + Line 2)	508	856	1,347	1,52
	Complaints Waived to EEOC	15	12	86	1,52
SY PI	ROTECTED CLASS: Race	0	0	13	
T	Sex	0	1	11	
	Age	2	1	7	
	Religion	1	0	4	
	National Origin	1	0	1	
	Race & Sex/ Multiple	9	7	36	7
	Retaliation	0	1	1	
	Color	0	0	0	
	Disability/ADA	2	2	13	
	Total Complaints Accepted (Line 3 – Line 4)	493	844	1,261	45
5	Adjustments/Transfers for Prior Months	0	1	8	
	Total Complaints (Line 5 – Line 6)	493	843	1,253	1,44
3	INVESTIGATIONS COMPLETED	73	57	833	65
	ROTECTED CLASS: Race	13	15	176	10
	Sex	5	3	102	10
	Age	5	5	60	
	Religion	0	0	11	
	National Origin	1	0	6	
	Race & Sex/Multiple	37	21	312	20
	Retaliation	2	1	31	
	Color	0	0	0	
	Disability/ADA	10	12	135	10
\dashv	THE CONTRACTOR OF THE CONTRACT	70		000	
	FINAL ACTIONS TAKEN	73	57	833	6.
SY C	ATEGORIES: Administrative Closures	14	8	189	
\dashv	No Causes	49	38	535	4
\dashv	Conciliations/Settlements	10	10	109	¢001.6
	Monetary Value of Settlements \$33,	\$33,750	\$150,488	\$1,153,066	\$821,6
\dashv	Unsuccessful Conciliations Orders Issued	0	0	0	
	Orders Issued	0			
	ACTIVE CASES ON HAND	420	786	420	7
TAT		420	786	420	7
1	Pending Conciliation	0	0	0	

Column B - Indicates complaint activity same month prior fiscal year.

Column C - Indicates cumulative complaint activity from July 1, 2015 to date. (YTD)

Column D - Indicates cumulative complaint activity year to date (YTD) prior to fiscal year.

^{* -} Indicates number of complaints on hand as of July 1, 2015.

For th	he Month of May 2016	A	15/16	B 1	4/15	C	D	YTD
1	Active Complaints Brought Forward		420		786	YTD 15/16 *622		14/15 682
2	, , , , ,							
2	Complaints Received		91		70	816		908
BY P	PROTECTED CLASS: Race		20		13	178		185
	Sex		12		12	89		117
	Age		9		5	67		74
	Religion		1		0	8		13
	National Origin		1		0	6		
	Race & Sex/Multiple		30		25	329		337
	Retaliation		2		1	26 0		23
	Color Disability/ADA		0 16		0 14	113		152
3	Total (Line 1 + Line 2)		511		856	1,438		1,590
<u>3</u> 4	Complaints Waived to EEOC		22		9	108		79
BY P	PROTECTED CLASS: Race		4		0	17		17
	Sex		3		2	14		11
	Age		0		2	7		10
	Religion		0		0	4		(
	National Origin		0		0	1		0
	Race & Sex/ Multiple		10		4	46	_	28
	Retaliation		0		0	2 0	_	<u> </u>
	Color Disability/ADA		4		1	17		
5	Total Complaints Accepted (Line 3 – Line 4)		489		847	1,330		1,511
6	Adjustments/Transfers for Prior Months		0		1	8		11
7	Total Complaints (Line 5 – Line 6)		489		846	1,322		1,500
0	THE PROPERTY OF THE PARTY OF TH		100		120	0.41		700
8 DV D	INVESTIGATIONS COMPLETED PROTECTED CLASS: Race		108 25		138 28	941 201		792 189
DIF	Sex		10		<u> 20</u>	112		122
	Age		11		11	71		63
	Religion		2		1	13		
	National Origin		1		4	7		10
	Race & Sex/Multiple		42		49	354		252
	Retaliation		3		3	34		18
	Color		0		0	0	_	(
	Disability/ADA		14		25	149		130
0	EINIA I OTTONO TO ATTONO		100		120	0.44		700
9	FINAL ACTIONS TAKEN		108		138	941		792
BY C	CATEGORIES: Administrative Closures		17		19	206	<u> </u>	114
	No Causes Conciliations/Settlements		79 12		104 15	614 121		565
	Monetary Value of Settlements \$81,	4	12 881,895	\$200),128	\$1,234,961		1,111,818
	Unsuccessful Conciliations	4	001,093	φ290	0,128	\$1,234,901 0	H	1,111,010
	Orders Issued		0		0	0	•	(
			•		= 0.0			
one ·	ACTIVE CASES ON HAND		381		708	381	 	708
5'I'A'	TUS: Under Investigation		381		708	381	 	708
	Pending Conciliation Pending Hearing		0		0	0	1	

Column B - Indicates complaint activity same month prior fiscal year.

Column C - Indicates cumulative complaint activity from July 1, 2015 to date. (YTD)

Column D - Indicates cumulative complaint activity year to date (YTD) prior to fiscal year.

^{* -} Indicates number of complaints on hand as of July 1, 2015.

For the	e Month of June 2016	A	В	C	D
		15/16	14/15	YTD 15/16	YTD 14/15
1	Active Complaints Brought Forward	381	708	*622	68
2	Complaints Received	122	69	938	97
			10	2.10	
3Y PI	ROTECTED CLASS: Race	41	10	219	19
	Sex Age	13	11 7	102 73	12
	Religion Religion	0	1	8	
-	National Origin	0	0	6	-
	Race & Sex/Multiple	42	23	371	30
	Retaliation	3	3	29	
	Color	0	0	0	
	Disability/ADA	17	14	130	16
3	Total (Line 1 + Line 2)	503	777	1,560	1,65
1	Complaints Waived to EEOC	9	9	117	8
3Y PI	ROTECTED CLASS: Race	3	1	20	
	Sex	2	4	16	
	Age	0	0	7	
	Religion	0	0	4	
	National Origin	<u>0</u> 4	0	50	
-	Race & Sex/ Multiple Retaliation	0	1	2	
 	Color	0	0	0	
	Disability/ADA	0	2	17	
;	Total Complaints Accepted (Line 3 – Line 4)	494	768	1,443	1,5
5	Adjustments/Transfers for Prior Months	2	0	10	1,5
7	Total Complaints (Line 5 – Line 6)	492	768	1,433	1,50
,		62	146	1003	0′
SV DI	INVESTIGATIONS COMPLETED ROTECTED CLASS: Race	15	26	216	93
<u> </u>	Sex	6	21	118	14
	Age	3	14	74	,
	Religion	0	1	13	
	National Origin	0	1	7	
	Race & Sex/Multiple	23	52	377	30
	Retaliation	3	2	37	<i>'</i>
	Color	0	0	0	
	Disability/ADA	12	29	161	1:
\dashv	HINLY A CONTOUR MANAGEMENT	(2)	1 4 2	1.000	
)	FINAL ACTIONS TAKEN	62	146	1,003	93
BY CA	ATEGORIES: Administrative Closures	11	30	217	
\dashv	No Causes	42	100	656	60
	Conciliations/Settlements Monetary Value of Settlements	\$148,500	16 \$191,672	130 \$1,383,461	1,304,4
	Unsuccessful Conciliations	\$148,500	\$191,672	\$1,383,461	1,304,4
	Orders Issued	0	0	0	
		100		100	-
100 A 77	ACTIVE CASES ON HAND	430	622	430	6
STAT		430	622	430	6
	Pending Conciliation Pending Hearing	0	0	0	

Column B - Indicates complaint activity same month prior fiscal year.

Column C - Indicates cumulative complaint activity from July 1, 2015 to date. (YTD)

Column D - Indicates cumulative complaint activity year to date (YTD) prior to fiscal year.

^{* -} Indicates number of complaints on hand as of July 1, 2015.

COMPLIANCE PROGRAMS MONTHLY ACTIVITY REPORT

For the	Month of July 2016	A 16/17	B 15/16	C YTD 16/17	D YTD 15/16
1	Active Complaints Brought Forward	430	622	*430	622
2	Complaints Received	203	77	203	77
RV DD	ROTECTED CLASS: Race	55	21	55	21
DIIN	Sex	20	9	20	9
	Age	10	3	10	3
	Religion	0	1	0	1
	National Origin	2	0	2	0
	Race & Sex/Multiple	70	32	70	32
	Retaliation	4	0	4	C
	Color	0	0	0	C
	Disability/ADA	42	11	42	11
3	Total (Line 1 + Line 2)	633	699	633	699
4	Complaints Waived to EEOC	12	5	12	5
BY PR	ROTECTED CLASS: Race	1	0	1	0
	Sex	2	0	2	0
	Age	2	0	2	0
	Religion	0	1_	0	1
	National Origin	0	0	0	0
	Race & Sex/ Multiple	6	3	6	3
	Retaliation	0	0	0	0
	Color	0	0	0	0
5	Disability/ADA Tetal Complaints Asserted (Line 2. Line 4)	1	<u>1</u> 694	1	<u>1</u>
5	Total Complaints Accepted (Line 3 – Line 4) Adjustments/Transfers for Prior Months	621	094	621	694
6 7	Total Complaints (Line 5 – Line 6)	621	694	621	694
/	Total Complaints (Ellie 3 – Ellie 6)	021	094	021	094
8	INVESTIGATIONS COMPLETED	69	77	69	77
BY PR	ROTECTED CLASS: Race	14	22	14	22
	Sex	8	12	8	12
	Age	4	2	4	2
	Religion	0	0	0	0
	National Origin	0	1	32	1
	Race & Sex/Multiple Retaliation	32	24 3	2	24 3
	Color	0	0	0	0
	Disability/ADA	9	3	9	3
9	FINAL ACTIONS TAKEN	69	77	69	77
BY CA	ATEGORIES: Administrative Closures	7	24	7	24
	No Causes	48	43	48	43
	Conciliations/Settlements	14	10	14	10
	Monetary Value of Settlements	\$201,462	\$94,461	\$201,462	\$94,461
	Unsuccessful Conciliations Orders Issued	0	0	0	0
	ACTIVE CASES ON HAND	552	617	552	617
STAT		552	617	552	617
	Pending Conciliation	0	0	0	<u>C</u>
	Pending Hearing n A - Indicates complaint monthly activity current	0	0	0	

Column A - Indicates complaint monthly activity current fiscal year.

Column B - Indicates complaint activity same month prior fiscal year.

Column C - Indicates cumulative complaint activity from July 1, 2016 to date. (YTD)

Column D - Indicates cumulative complaint activity year to date (YTD) prior to fiscal year.

^{* -} Indicates number of complaints on hand as of July 1, 2016.

For the	e Month of August 2016	A	В	C	D
		16/17	15/16	YTD 16/17	YTD 15/16
1	Active Complaints Brought Forward	552	617	*430	62
2	Complaints Received	106	111	309	18
0 X 7 D D	ACTURETURE CLASS	10	20	7.4	
BY PR	ROTECTED CLASS: Race Sex	19 15	28 8	74 35	4
	Age	4	10	14	
	Religion	0	0	0	
	National Origin	1	1	3	
	Race & Sex/Multiple	37	43	107	7
	Retaliation	3	4	7	
	Color	0	2	0	
	Disability/ADA	27	17	69	2
3	Total (Line 1 + Line 2)	658	728	739	81
1	Complaints Waived to EEOC	7	6	19	1
BY PR	ROTECTED CLASS: Race	0	1	1	
	Sex	3	2	5	
	Age	0	1	2	
	Religion	0	0	0	
	National Origin	0	0	0	
	Race & Sex/ Multiple	2	1	8	
	Retaliation	1	0	1	
	Color	0	0	0	
-	Disability/ADA	[[]	722	2	70
5	Total Complaints Accepted (Line 3 – Line 4) Adjustments/Transfers for Prior Months	651	722 7	720	79
5	Total Complaints (Line 5 – Line 6)	651	715	720	79
/	Total Complaints (Line 3 – Line 0)	031	/13	720	
3	INVESTIGATIONS COMPLETED	144	174	213	25
BY PR	ROTECTED CLASS : Race	39	31	53	
	Sex	12	24	20	
	Age	13	10	17	
	Religion	0	7	0	
	National Origin	1	2	1	
	Race & Sex/Multiple	53	60	85	
	Retaliation	5	8	7	
\dashv	Color Disability/ADA	21	32	30	
-	Disability/11D11		32	30	
)	FINAL ACTIONS TAKEN	144	174	213	2:
	ATEGORIES: Administrative Closures	17	31	24	
	No Causes	106	132	154	1′
\dashv	Conciliations/Settlements	21	11	35	1
	Monetary Value of Settlements	\$164,100	\$79,972	\$365,562	\$174,4
\neg	Unsuccessful Conciliations	0	0	0	Ψ±1 19 1.
	Orders Issued	0	0	0	
\Box	A 000000 01000 00000	505			
100 4 700	ACTIVE CASES ON HAND	507	541	507	5.
STAT		507	541	507	5
	Pending Conciliation	0	0	0	

Column B - Indicates complaint activity same month prior fiscal year.

Column C - Indicates cumulative complaint activity from July 1, 2016 to date. (YTD)

Column D - Indicates cumulative complaint activity year to date (YTD) prior to fiscal year.

^{* -} Indicates number of complaints on hand as of July 1, 2016.

	COMPLIANCE PROGRA	MS MONTHL	Y ACTIVITY	REPORT	
For tl	ne Month of September 2016	A	В	C	D
1	A C C L D LE L	16/17	15/16	YTD 16/17	YTD 15/16
1	Active Complaints Brought Forward	507	541	*430	622
2	Complaints Received	44	50	353	238
DV I	DOTECTED CLASS. Doco	8	9	82	58
DII	PROTECTED CLASS: Race Sex	8	11	43	28
	Age	2	3	16	16
	Religion	0	1	0	2
	National Origin	0	0	3	1
	Race & Sex/Multiple	15	14	122	89
	Retaliation	1	1	8	5
	Color	0	0	0	C
	Disability/ADA	10	11	79	39
3	Total (Line 1 + Line 2)	551	591	783	860
4	Complaints Waived to EEOC	8	6	27	17
BY F	PROTECTED CLASS: Race	2	1	3	2
	Sex	3	2	8	4
	Age	0	0	2	1
	Religion	0	1	0	2
	National Origin	0	0	0	
	Race & Sex/ Multiple	2	1	10	5
	Retaliation	0	0	1	0
	Color	0	0	0	0
5	Disability/ADA Total Complaints Accepted (Line 3 – Line 4)	543	585	756	<u>3</u> 843
5 6	Adjustments/Transfers for Prior Months	0	0	736	
7	Total Complaints (Line 5 – Line 6)	543	585	756	836
,	Total Complaints (Line 3 Line 6)	5-13	303	730	030
8	INVESTIGATIONS COMPLETED	88	140	301	391
BY F	PROTECTED CLASS: Race	32	24	85	77
	Sex	7	15	27	51
	Age	5	10	22	22
	Religion	1	2	1	9
	National Origin	2	1	3	4
	Race & Sex/Multiple	27	54	112	138
	Retaliation	0	5	7	16
	Color		0	0	0
	Disability/ADA	14	29	44	74
		00	1.10	201	201
9	FINAL ACTIONS TAKEN	88	140	301	391
BY (CATEGORIES: Administrative Closures	12	36	36	91
	No Causes	66	93	220	268
	Conciliations/Settlements	10	11	45 \$474.842	\$220,002
	Monetary Value of Settlements	\$109,280	\$155,469	\$474,842	\$329,902
	Unsuccessful Conciliations Orders Issued	0	0	0	<u>C</u>
	Orucis issued	0	0	0	
	ACTIVE CASES ON HAND	455	445	455	445
STA'	TUS: Under Investigation	455	445	455	445
	Pending Conciliation	0	0	0	C
	Pending Hearing	0	0	0	(

Column B - Indicates complaint activity same month prior fiscal year.

Column C - Indicates cumulative complaint activity from July 1, 2016 to date. (YTD)

Column D - Indicates cumulative complaint activity year to date (YTD) prior to fiscal year.

^{* -} Indicates number of complaints on hand as of July 1, 2016.

For the Month of October	2016	В	С	D	
Tor the Month of October	2010	A 16/17	15/16	YTD 16/17	YTD 15/16
1 Active Cor	nplaints Brought Forward	455	445	*430	62
2	Complaints Received	73	34	426	27:
				100	
BY PROTECTED CLASS:		20	9	102	6
	Sex	8	3	51	3
	Age Religion	5	5	21	2
	National Origin	1	0	4	
	Race & Sex/Multiple	21	11	143	10
	Retaliation	1	0	9	10
	Color	0	0	0	
	Disability/ADA	16	5	95	4.
3	Total (Line 1 + Line 2)	528	479	856	89
4 Cor	nplaints Waived to EEOC	8	5	35	2:
BY PROTECTED CLASS		0	2	3	
	Sex	1	1	9	
	Age	0	1	2	
	Religion	0	0	0	
	National Origin	0	0	0	
	Race & Sex/ Multiple	2	1	12	
	Retaliation	0	0	1	
	Color	0	0	0	
	Disability/ADA	5	0	8	
	ccepted (Line 3 – Line 4)	520	474	821	87
	Transfers for Prior Months	0	0	0	0.5
/ Total Con	mplaints (Line 5 – Line 6)	520	474	821	86.
8 INVESTIG	ATIONS COMPLETED	124	70	425	46
BY PROTECTED CLASS		28	22	113	9
BTTROTECTED CEASS	Sex	14	8	41	5
	Age	8	6	30	2
	Religion	0	0	1	
	National Origin	1	1	4	
	Race & Sex/Multiple	47	25	159	16
	Retaliation	3	2	10	1
	Color	1	0	1	
	Disability/ADA	22	6	66	8
	NAL ACTIONS TAKEN	124	70	425	46
BY CATEGORIES: A	Administrative Closures	8	18	44	10
	No Causes	98	44	318	31:
	Conciliations/Settlements	18	8	63	407127
	etary Value of Settlements	\$119,690	\$44,476	\$594,532	\$374,37
U	nsuccessful Conciliations	0	0	0	
	Orders Issued	0	0	0	
	TVE CASES ON HAND	396	404	396	40
STATUS:	Under Investigation	396	404	396	40
	Pending Conciliation	0	0	0	

Column B - Indicates complaint activity same month prior fiscal year.

Column C - Indicates cumulative complaint activity from July 1, 2016 to date. (YTD)

Column D - Indicates cumulative complaint activity year to date (YTD) prior to fiscal year.

^{* -} Indicates number of complaints on hand as of July 1, 2016.

For th	e Month of November 2016	A 16/17	B 15/16	C YTD 16/17	D YTD 15/16
1	Active Complaints Brought Forward		404	*430	62:
2	Complaints Received	1 66	43	492	31:
DX/ DI	DOWN CONTROL OF A CO.	1.1		116	
BY PI	ROTECTED CLASS: Race Sex	14 5	<u>6</u>	116 56	
	Age		9	24	3
	Religior		0	3	
	National Origin		0	4	
	Race & Sex/Multiple		17	176	11
	Retaliation	1	1	10	
	Color		0	0	(
	Disability/ADA		6	103	5
3	Total (Line 1 + Line 2)		447	922	93
4 DX/ DI	Complaints Waived to EEOC	8 0	10	43	3:
BYPI	ROTECTED CLASS: Race Sex		2	3 10	a
1	Age		2	2	
	Religior		0	0	
	National Origin		0	0	
	Race & Sex/ Multiple		3	16	
	Retaliation		1	1	
	Color		0	0	
	Disability/ADA		2	11	:
5	Total Complaints Accepted (Line 3 – Line 4)		437	879	90.
6	Adjustments/Transfers for Prior Months		0	0	,
7	Total Complaints (Line 5 – Line 6)	454	437	879	89
8	INVESTIGATIONS COMPLETED	66	44	491	50.
BY PI	ROTECTED CLASS: Race	14	7	127	10
	Sex		3	46	6
	Age		4	36	3:
	Religior		0	1	!
	National Origin		0	5	1.04
	Race & Sex/Multiple Retaliation		24	182 12	18
	Color		0	12	1
	Disability/ADA		6	81	8
9	FINAL ACTIONS TAKEN		44	491	50.
BY C	ATEGORIES: Administrative Closures	5	8	49	11
	No Causes		21	369	33
	Conciliations/Settlements		15 \$140.557	73 \$696.522	522.02
	Monetary Value of Settlements \$92 Unsuccessful Conciliations	\$92,000 8 0	\$149,557 0	\$686,532 0	523,93
	Orders Issued		0	0	
	ACTIVE CASES ON HAND		393	388	39
STAT		388	393	388	39
	Pending Conciliation	0	0	0	

Column D - Indicates cumulative complaint activity year to date (YTD) prior to fiscal year.

Column B - Indicates complaint activity same month prior fiscal year.

Column C - Indicates cumulative complaint activity from July 1, 2016 to date. (YTD)

^{* -} Indicates number of complaints on hand as of July 1, 2016.

For th	e Month of December 2016	A	В	С	D
		16/17	15/16	YTD 16/17	YTD 15/16
1	Active Complaints Brought Forward	388	393	*430	623
2	Complaints Received	61	112	553	42
DV D	ROTECTED CLASS: Race	10	28	126	10
D1 I	Sex	5	14	61	4
	Age	12	8	36	3
	Religion	0	1	3	
	National Origin	0	1	4	
	Race & Sex/Multiple	30	40	206	15
	Retaliation	0	9	10	1:
	Color	0	0	0	
	Disability/ADA	4	11	107	6
3	Total (Line 1 + Line 2)	449	505	983	1,049
4	Complaints Waived to EEOC	6	10	49	4:
BY P	ROTECTED CLASS: Race	1	3	4	,
	Sex	0	1	10	:
	Age	1	1	3	:
	Religion	0	0	0	
	National Origin	0	0	0	(
	Race & Sex/ Multiple	4	4	20	1;
	Retaliation	0	0	1	
	Color	0	0	0	(
5	Disability/ADA Total Complaints Accepted (Line 3 – Line 4)	0 443	495	11 934	1,00
5 6	Adjustments/Transfers for Prior Months	0	493	934	1,00
7	Total Complaints (Line 5 – Line 6)	443	495	934	1,000
<i>'</i>	Total Complaints (Line 5 – Line 6)	++3	473	754	1,000
8	INVESTIGATIONS COMPLETED	75	24	566	529
BY P	ROTECTED CLASS: Race	15	4	142	110
	Sex	7	4	53	6
	Age	4	2	40	34
	Religion	1	0	2	
	National Origin	0	0	5	
	Race & Sex/Multiple	36	10	218	19'
	Retaliation	2	0	14	13
	Color Disability/ADA	10	$\frac{0}{4}$	1 91	9
	Disaointy/ADA	10	4	91	91
9	FINAL ACTIONS TAKEN	75	24	566	529
_					
BY C.	ATEGORIES: Administrative Closures No Causes	8 52	5	57	12
+			11	421	34
	Conciliations/Settlements Monetary Value of Settlements	15 \$151,600	\$119,853	\$838,132	6 \$643,78
	Unsuccessful Conciliations	\$151,600	\$119,85 <u>3</u> 0	\$838,132	\$043,78
	Orders Issued	0	0	0	
	Orders Issued	U	0	U	
	ACTIVE CASES ON HAND	368	471	368	47
STAT		368	471	368	47
	Pending Conciliation	0	0	0	
	Pending Hearing	0	0	0	

Column B - Indicates complaint activity same month prior fiscal year.

Column C - Indicates cumulative complaint activity from July 1, 2016 to date. (YTD)

Column D - Indicates cumulative complaint activity year to date (YTD) prior to fiscal year.

^{* -} Indicates number of complaints on hand as of July 1, 2016.

For the Month of January 2017 A B 15/16 C D VTD 16/17 VTD 15/							
1 01 11	de Name of Sundary 2017	16/17	В	15/16	YTD 16/17	YTD 15/16	
1	Active Complaints Brought Forward	368		471	*430	622	
2	Complaints Received	192		79	745	500	
BY P	PROTECTED CLASS: Race	38		14 9	164	11:	
	Sex Age	24 11		7	85 47	55 4:	
	Religion	1		1	47	4.	
	National Origin	3		0	7		
	Race & Sex/Multiple	73		31	279	18	
	Retaliation	7		3	17	18	
	Color	0		0	0	(
	Disability/ADA	35		14	142	7:	
3	Total (Line 1 + Line 2)	560		550	1,175	1,128	
4	Complaints Waived to EEOC	18		9	67	5	
BY P	PROTECTED CLASS: Race	3		1	7		
	Sex	0		1	10		
	Age	2		0	5	-	
	Religion	0		1	0		
	National Origin Race & Sex/ Multiple	0 10		<u>0</u>	0 30	1′	
	Retaliation	0		0		1	
	Color	0		0	0		
	Disability/ADA	3		2	14		
5	Total Complaints Accepted (Line 3 – Line 4)	542		541	1,108	1,07	
6	Adjustments/Transfers for Prior Months	1		0	1		
7	Total Complaints (Line 5 – Line 6)	541		541	1,107	1,070	
Q	INVESTIGATIONS COMPLETED	54		83	620	612	
O RV P	PROTECTED CLASS: Race	6		29	148	139	
<i>D</i> 1 1	Sex	7		9	60	7:	
	Age	2		11	42	4:	
	Religion	0		2	2	1	
	National Origin	1		0	6		
	Race & Sex/Multiple	25		18	243	21:	
	Retaliation	1		4	15	22	
	Color	0		0	1		
	Disability/ADA	12		10	103	100	
9	FINAL ACTIONS TAKEN	54		83	620	612	
BY (CATEGORIES: Administrative Closures	12 33		17	69 454	139	
	No Causes Conciliations/Settlements	9		58 8	454 97	40:	
	Monetary Value of Settlements	\$29,954	\$11	5,083	\$868,068	758,87	
	Unsuccessful Conciliations	0	Ψ11	0,000	0	750,07	
	Orders Issued	0		0	0		
	ACTIVE CASES ON HAND	487		458	487	45	
CT A	TUS: Under Investigation	487		458	487	45	
OIA.	Pending Conciliation	0		458	487	45	
	Pending Concination Pending Hearing	0		0	0		

Column B - Indicates complaint activity same month prior fiscal year.

 $Column\ C\ -\ Indicates\ cumulative\ complaint\ activity\ from\ July\ 1,\ 2016\ to\ date.\ (YTD)$

Column D - Indicates cumulative complaint activity year to date (YTD) prior to fiscal year.

^{* -} Indicates number of complaints on hand as of July 1, 2016.

For the Month of Fe	ebruary 2017	A	B 15/16	C	D
of the Month of	columny 2017	16/17	15/10	YTD 16/17	YTD 15/16
1 Active	Complaints Brought Forward	487	458		62
2	Complaints Received	111	90	856	59
BY PROTECTED CLA		24	23		13
	Sex	16	5		6
	Age Religion	9	7		
	National Origin	3	2	· · · · · · · · · · · · · · · · · · ·	
	Race & Sex/Multiple	33	43		2:
	Retaliation	3	3		
	Color	0	(1	
	Disability/ADA	23	7		{
3	Total (Line 1 + Line 2)	598	548	1,286	1,2
	Complaints Waived to EEOC	7	13	74	(
BY PROTECTED CLA		2	۷	-	
	Sex	1	1	. 11	
	Age	0	(
	Religion	0	(
	National Origin	0	(,	
	Race & Sex/ Multiple	3	(
	Retaliation Color	0	(
	Disability/ADA	1			
Total Complain	nts Accepted (Line 3 – Line 4)	591	535		1,1:
	nts/Transfers for Prior Months	0	335		1,1,
	l Complaints (Line 5 – Line 6)	591	535		1,14
	TICATIONS CONTINUES	0.2	7.7	702	
BY PROTECTED CLA	TIGATIONS COMPLETED	83 30	72 13		68
	ASS: Race Sex	10	13		1.
	Age	6	10	1	
	Religion	0	(•
	National Origin	0	(
	Race & Sex/Multiple	21	28		2.
	Retaliation	2			
	Color	0	(1	
	Disability/ADA	14	11	. 117	1
				700	
)	FINAL ACTIONS TAKEN	83	72		6
BY CATEGORIES:	Administrative Closures	15	18		1:
	No Causes	53	41		4
M 1 37.1	Conciliations/Settlements	15	9141.065		000.0
Monetary Value		\$69,489	\$141,965		900,8
	Unsuccessful Conciliations Orders Issued	0	(
	ACTIVE CASES ON HAND	508	463		4
STATUS:	Under Investigation	508	463		4
	Pending Conciliation Pending Hearing	0	(

Column B - Indicates complaint activity same month prior fiscal year.

 $Column\ C\ -\ Indicates\ cumulative\ complaint\ activity\ from\ July\ 1,\ 2016\ to\ date.\ (YTD)$

 $Column\ D\ \hbox{- Indicates cumulative complaint activity year to date (YTD) prior\ to\ fiscal\ year.}$

^{* -} Indicates number of complaints on hand as of July 1, 2016.

or th	e Month of March 2017	A	В	C	D
		16/17	15/16	YTD 16/17	YTD 15/16
l	Active Complaints Brought Forward	508	463	*430	62
2	Complaints Received	112	58	968	65
BY PI	ROTECTED CLASS: Race	25	14	213	15
	Sex	8	6	109	(
	Age Religion	7	2	63 5	;
	National Origin	0	0	10	
	Race & Sex/Multiple	49	26	361	2:
	Retaliation	1	2	21	
	Color	1	0	1	
	Disability/ADA	20	7	185	
3	Total (Line 1 + Line 2)	620	521	1,398	1,2
1	Complaints Waived to EEOC	18	7	92	,
BY PI	ROTECTED CLASS: Race	3	1	12	
	Sex	1	1	12	
	Age	1	0	6	
	Religion	0	0	0	
	National Origin	0	0	0	
	Race & Sex/ Multiple	8	4	41	
	Retaliation	0	0	2	
	Color Disability/ADA	4	1	19	
5	Total Complaints Accepted (Line 3 – Line 4)	602	514	1,306	1,20
5	Adjustments/Transfers for Prior Months	0	1	1,500	1,20
7	Total Complaints (Line 5 – Line 6)	602	513	1,305	1,19
	Town complaints (Sine to Bine to)	002	010	1,000	
}	INVESTIGATIONS COMPLETED	69	76	772	70
BY PI	ROTECTED CLASS: Race	14	11	192	10
	Sex	6	12	76	
	Age	11	4	59	;
	Religion	0	0	2	
	National Origin	0	0	6	
	Race & Sex/Multiple	25 2	32	289 19	2
	Retaliation Color	0	0	19	
	Disability/ADA	11	14	128	12
	Distibility/11511		1.	120	
)	FINAL ACTIONS TAKEN	69	76	772	70
5 Y C.	ATEGORIES: Administrative Closures	6	18 43	90	
	No Causes Conciliations/Settlements	56 7	15	563 119	4:
	Monetary Value of Settlements \$33,	\$33,250	\$218,,480	\$970,807	\$1,119,3
	Unsuccessful Conciliations	0	\$216,,460 0	\$970,807	φ1,117,3
	Orders Issued	0	0	0	
	513513 199464				
	ACTIVE CASES ON HAND	533	437	533	4
TAT	US: Under Investigation	533	437	533	4
1111	Pending Conciliation			0	

Column B - Indicates complaint activity same month prior fiscal year.

Column C - Indicates cumulative complaint activity from July 1, 2016 to date. (YTD)

Column D - Indicates cumulative complaint activity year to date (YTD) prior to fiscal year.

^{* -} Indicates number of complaints on hand as of July 1, 2016.

For the	e Month of April 2017	A	В	C	D
		16/17	15/16	YTD 16/17	YTD 15/16
1	Active Complaints Brought Forward	d 533	437	*430	62
2	Complaints Received	d 85	71	1,053	72
		2.4		225	
SY PE	ROTECTED CLASS: Race	24	6	237	15
	Se:		8 4	129 66	
<u>_</u>	Religion		1	5	`
	National Origin		1	10	
	Race & Sex/Multiple		42	384	29
	Retaliation		1	24	
	Colo		0	1	
	Disability/ADA	A 12	8	197	Ģ
3	Total (Line 1 + Line 2		508	1,483	1,34
1	Complaints Waived to EEOC	9	15	101	{
BY PE	ROTECTED CLASS: Race	1	0	13	
	Se		0	13	
	Ag		2	7	
	Religion		1	0	
	National Origin		9	0 45	
	Race & Sex/ Multiple		0	2	
	Retaliation Colo		0	0	
	Disability/ADA		2	21	
;	Total Complaints Accepted (Line 3 – Line 4		493	1,382	1,20
5	Adjustments/Transfers for Prior Month		0	1,502	1,20
7	Total Complaints (Line 5 – Line 6		493	1,381	1,25
	THE PROPERTY OF THE PARTY OF TH	70	70	0.45	
NV DI	INVESTIGATIONS COMPLETED ROTECTED CLASS: Race	73 16	73 13	845 208	83
SYPE	ROTECTED CLASS: Race Se:		5	208 84	10
-	Ag		5	63	10
	Religion		0	3	
	National Origin		1	6	
	Race & Sex/Multiple		37	322	3:
	Retaliation		2	21	
	Colo		0	1	
	Disability/ADA	A 9	10	137	13
)	FINAL ACTIONS TAKES		73	845	8.
BY CA	ATEGORIES: Administrative Closures	20	14	110	1;
	No Cause		49	599	53
	Conciliations/Settlement		10	136	1 152 0
	Monetary Value of Settlement		\$33,750	\$1,076,350	1,153,0
	Unsuccessful Conciliation Orders Issue		0	0	
	ACTIVE CASES ON HANI		420	536	4
<u>STAT</u>		536	420	536	4
	Pending Conciliation	nl Ol	0	0	

Column B - Indicates complaint activity same month prior fiscal year.

Column C - Indicates cumulative complaint activity from July 1, 2016 to date. (YTD)

Column D - Indicates cumulative complaint activity year to date (YTD) prior to fiscal year.

^{* -} Indicates number of complaints on hand as of July 1, 2016.

Don the	Month of May 2017		B 15/16	С	D
ror the	Month of May 2017	A 16/17	Б 15/10	YTD 16/17	YTD 15/16
1	Active Complaints Brought Forward	536	420	*430	622
2	Complaints Received	72	91	1,125	816
	0.000	4.5	20	2.50	150
BY PR	OTECTED CLASS: Race	16	20	253	178
	Sex Age	18 5	12 9	147 71	89 67
	Religion	0	9 1	5	<u> </u>
	National Origin	0	1	10	
	Race & Sex/Multiple	29	30	413	329
	Retaliation	0	2	24	26
	Color	0	0	1	(
	Disability/ADA	4	16	201	113
3	Total (Line 1 + Line 2)	608	511	1,555	1,438
4	Complaints Waived to EEOC	11	22	112	108
BY PR	OTECTED CLASS: Race	0	4	13	17
	Sex	8	3	21	14
	Age	0	0	7	
	Religion	0	0	0	
	National Origin	0	0	0	4.4
	Race & Sex/ Multiple Retaliation	0	10	48	40
	Color	0	0	0	
	Disability/ADA	0	4	21	13
5	Total Complaints Accepted (Line 3 – Line 4)	597	489	1,443	1,330
6	Adjustments/Transfers for Prior Months	0	0	1,113	1,330
7	Total Complaints (Line 5 – Line 6)	597	489	1,442	1,322
0		05	100	0.40	0.41
8 DV DD	INVESTIGATIONS COMPLETED OTECTED CLASS: Race	95 23	108 25	940 231	941 201
DIFK	Sex	15	10	231 99	112
	Age	4	11	67	71
	Religion	2	2	5	13
	National Origin	1	1	7	7
	Race & Sex/Multiple	26	42	348	354
	Retaliation	0	3	21	34
	Color	0	0	1	(
	Disability/ADA	24	14	161	149
0					
9	FINAL ACTIONS TAKEN	95	108	940	941
BY CA	TEGORIES: Administrative Closures	19	17	129	200
	No Causes	60	79	659	614
	Conciliations/Settlements	16	12	152 \$1,220,020	121 \$1,224,051
	Monetary Value of Settlements	\$144,579	\$81,895	\$1,220,929	\$1,234,951
	Unsuccessful Conciliations Orders Issued	0	0	0	(
~	ACTIVE CASES ON HAND	502	381	502	381
STATU		502	381	502	381
	Pending Conciliation	0	0	0	(

Column B - Indicates complaint activity same month prior fiscal year.

Column C - Indicates cumulative complaint activity from July 1, 2016 to date. (YTD)

Column D - Indicates cumulative complaint activity year to date (YTD) prior to fiscal year.

^{* -} Indicates number of complaints on hand as of July 1, 2016.

90e and Public Accommodation Investigation Statistics

	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	TOTAL
1 Complaints Received	4	2	2	2	1	1	2	3	0	3	1	1	22
2 Complaints Closed -Unable to Resolve	1	2	0	5	0	0	0	1	2	0	1	0	12
3 Complaints Closed - Settled with Benefit	0	0	0	0	0	0	0	0	0	0	1	1	2

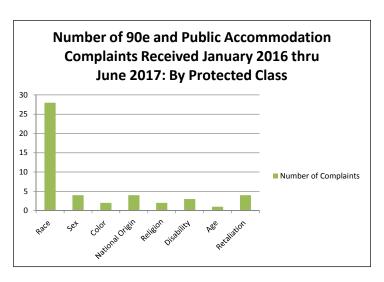
^{***}Settled with Benefit may include, but is not limited to, gift card given, letter of apology written, monetary compensation received, and/or corrective action taken by Respondent to eliminate any future discrimination.*

90e and Public Accommodation Investigation Statistics

	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	TOTAL
1 Complaints Received	4	0	1	1	2	2	10
2 Complaints Closed -Unable to Resolve	2	2	0	2	3	0	9
3 Complaints Closed - Settled with Benefit	0	1	0	2	2	0	5

^{***}Settled with Benefit may include, but is not limited to, gift card given, letter of apology written, monetary compensation received, and/or corrective action taken by Respondent to eliminate any future discrimination.***

Number of 90e and Public Accommodation Complaints Received January 2016 thru June 2017: By Protected Class								
Basis Number of Complaints								
Race	28							
Sex	4							
Color	2							
National Origin	4							
Religion	2							
Disability	3							
Age	1							
Retaliation	4							



Number of Complaints Received by protected class may exceed the actual number of complaints received due to cases having multiple bases.

	Agencies who Report to SCHAC									
			phabetical Order							
	Chart C (Page 1 of 2)									
RANKING	AGENCY	PERCENT	RANKING	AGENCY	PERCENT					
54	Accident Fund, State	82.4	48	Florence-Darlington Technical College	83.4					
51	Adjutant General's Office	83.1	58	Forestry Commission	80.2					
36	Administration, Department of	85.9	67	Francis Marion University	73.6					
65	Agriculture, Department of	75.4	21	Governor's School for Arts & Humanities	91.7					
20	Aiken Technical College	91.8	57	Governor's School for Science & Math	81.0					
28	Alcohol and other Drug Abuse Services	88.4	25	Greenville Technical College	89.7					
15	Archives and History, Department of	92.8	29	Health and Environmental Control	88.0					
1	Arts Commission	100.0	22	Health and Human Services, Department	91.5					
27	Attorney General's Office	88.5	1	Higher Education, Commission on	100.0					
64	Auditor's Office, State	76.8	19	Horry-Georgetown Technical College	91.9					
32	Blind, Commission for the	86.8	45	Indigent Defense	84.4					
30	Central Carolina Technical College	87.9	44	Insurance, Department of	84.5					
72	Citadel, The	67.5	53	John de la Howe School	82.5					
70	Clemson University	71.0	52	Juvenile Justice, Department of	83.0					
57	Coastal Carolina University	81.0	7	Labor, Licensing and Regulation, Dept.	96.4					
40	College of Charleston	85.4	71	Lander University	69.8					
13	Commerce, Department of	93.6	35	Law Enforcement Division, State	86.3					
17	Comptroller General's Office	92.2	34	Library, State	86.4					
38	Consumer Affairs, Office of	85.7	59	Lieutenant Governor's Office	80.0					
38	Corrections, Department of	85.7	50	Medical University Hospital	83.2					
49	Criminal Justice, Academy	83.3	52	Medical University of South Carolina	83.0					
26	Deaf and Blind, School of	89.3	46	Mental Health, Department of	83.9					
66	Denmark Technical College	75.2	9	Midlands Technical College	95.8					
18	Disabilities & Special Needs, Dept. of	92.0	11	Motor Vehicles, Department of	94.4					
14	Education, Department of	93.2	1	Museum Commission	100.0					
11	Education Lottery, South Carolina	94.4	60	Natural Resources, Department of	79.2					
5	Educational Television Commission	96.9	66	Northeastern Technical College	75.2					
17	Election Commission, State	92.2	6	Orangeburg-Calhoun Technical College	96.7					
16	Employment and Workforce	92.6	63	Parks, Recreation & Tourism, Dept. of	77.4					
52	Financial Institutions, SC Board of	83.0	68	Patriot's Point	73.4					
56	Fiscal Accountability Authority, State	82.2	12	Piedmont Technical College	94.2					

Agencies who Report to SCHAC Alphabetical Order Chart C (Page 2 of 2)							
RANKING	AGENCY	PERCENT	Onart O (r age 2	RANKING	AGENCY	PERCENT	
62	Ports Authority, State	77.8			*Housing, Finance and Development	Exempt	
55	Probation, Pardon and Parole Department c	82.3					
31	Public Employee Benefit Authority	87.6					
37	Public Safety, Department of	85.8					
23	Public Service Commission	90.9					
33	Regulatory Staff, Office of	86.5					
37	Retirement Systems	85.8					
10	Revenue, Department of	95.4					
54	Revenue and Fiscal Affairs	82.4					
3	Santee Cooper	98.5					
1	Secretary of State	100.0					
12	Social Services, Department of	94.2					
69	South Carolina State University	71.3					
22	Spartanburg Community College	91.5					
39	Technical College of the Low Country	85.5					
42	Technical and Comprehensive	84.8					
61	Transportation, Department of	78.3					
24	Treasurer's Office, State	89.8					
43	Tri-County Technical College	84.7					
2	Trident Technical College	99.0					
58	University of South Carolina	80.2					
9	Vocational Rehabilitation, Department of	95.8					
4	Williamsburg Technical College	97.2					
41	Wil Lou Gray Opportunity School	84.9					
47	Winthrop University	83.5					
46	Workers' Compensation	83.9					
8	York Technical College	96.1					

SC Human Affairs Commission REFERRAL LISTING

We recommend you contact the agency or organization designated below: ■ US Department of Labor **SC Department of Labor US Equal Employment Opportunity** 1835 Assembly Street 110 Center View Drive Commission Columbia, SC 29201 PO Box 11329 Greenville Office (803) 765-5244 (OFCCP) Columbia, SC 29211 301 N. Main Street (803) 765-5981 (Wage & Hour, FMLA) (803) 896-4470; 896-7756 Greenville, SC 29601 (803) 765-5904 (OSHA/Whistleblower) (803) 896-7825 (OSHA) 1-800-669-4000 1-866-487-9243 www.llr.sc.gov www.eeoc.gov **☐** SC Workers' Compensation **SC Department of Consumer Affairs** Commission Workforce 2221 Devine St., Ste 200 (29205) 1333 Main Street, Suite 500 700 Taylor Street PO Box 5757 PO Box 1715 Columbia, SC 29201 Columbia, SC 29250 Columbia, SC 29202 1-866-831-1724 (Unemployment) (803) 734-4200 (803) 737-5700 803-737-2400 1-800-922-1594 www.wcc.sc.gov www.dew.sc.gov www.consumer.sc.gov **☐** SC Department of Administration-SC Bar Association Lawyer Referral SC Judicial Department-**Division of State Human Resources Judicial Standards Commission** State Employee/Employer Relations 950 Taylor Street 1015 Sumter Street 8301 Parklane Road, Suite A220 PO Box 608 PO Box 50487 Columbia, SC 29223 Columbia, SC 29202 Columbia, SC 29250 (803) 896-5300 1-800-868-2284 (803) 734-1965 www.admin.sc.gov/humanresources www.scbar.org www.sccourts.org ☐ US DOL-Employee Benefits Security **US DOL-Veterans Employment &** SC Division of Veterans' Affairs Administration Training Service (USERRA) 1205 Pendleton Street, Suite 463 Atlanta Regional Office Sam Nunn Atlanta Federal Columbia, SC 29201 (803) 734-0200 61 Forsyth St, SW, Ste 7B54 61 Forsyth Street, S.W., Room 6T85 Atlanta, GA 30303 Atlanta, GA 30303 www.govoepp.state.sc.us/va/ (404) 302-3900 / (866) 444-3272 (404) 665-4330 www.dol.gov/ebsa www.dol.gov/vets **☐** US Department of Justice ■ US Department of Education Pro-Parents (Advocates for Parents of Civil Rights Division Office of Civil Rights Children with Disabilities) 950 Pennsylvania Avenue, N.W. 330 C Street, SW, Suite 5000 652 Bush River Rd., Suite 203 Educational Opportunities Section, PHB Washington, DC 29202 Columbia, SC 29210 Washington, DC 20530 1-800-421-3481 1-800-759-4776 1-877-292-3804 www.ed.gov.ocr www.proparents.org **☐** US Department of Justice **American Civil Liberties Union** SC Protection & Advocacy for People **Civil Rights Division** (ACLU) with Disabilities 950 Pennsylvania Avenue, N.W. 1338 Main Street 3710 Landmark Drive, Suite 208 Disability Rights Section - 1425 NYAV Columbia, SC 29201 Columbia, SC 29204 Washington, DC 20530 (803) 799-5151 1-866-275-7273 1-800-514-0301 www.aclusc.org www.pandasc.org **National Labor Relations Board US Health & Human Services SC Department of Corrections** Harris Tower Office for Civil Rights Division of Inmate Services Sam Nunn Atlanta Federal Ctr-16T70 233 Peachtree Street N.E., Suite 1000 PO Box 21787 Columbia, SC 29221 Atlanta, GA 30303 61 Forsyth Street, S.W. (404) 331-2896 Atlanta, GA 30303 (803) 896-8558 www.nlrb.gov 1-800-368-1019 www.doc.sc.gov

www.hhs.gov/ocr/office/



April 26, 2017

Commissioner Raymond Buxton, II South Carolina Human Affairs Commission 1026 Sumter Street Columbia, SC 29201

Dear Commissioner Buxton:

I am writing today to express the South Carolina Bar's support of the work of the South Carolina Human Affairs Commission. Attorneys across the state work diligently every day to ensure that businesses and workplaces are free from unlawful discrimination by representing employers and employees, and by offering preventative advice on a variety of issues.

It is in the best interest of our state, its citizens, and businesses to have the South Carolina Human Affairs Commission continue to investigate allegations of discrimination with efficiency and quality in order to provide protections to all parties, whether or not the party is represented by counsel. The Commission can always be counted on to provide efficient case processing times, a fair process, and answer questions about their process. Additionally, SCHAC's free mediation program is a valuable service to Bar members, as well as other parties involved in pending investigations.

The South Carolina Bar is hopeful that the General Assembly understands the valuable role that the South Carolina Human Affairs Commission plays in our State.

Sincerely yours,

William K. Witherspoon

President



January 19, 2016

Mr. Ray Buxton South Carolina Human Affairs Commission 1026 Sumter Street Columbia, SC 29201

Dear Ray:

We are writing today to express the South Carolina Chamber of Commerce's support of the work of the South Carolina Human Affairs Commission. Businesses across the state work diligently every day to make sure their businesses and workplaces are free from discrimination. It is in the best interest of our state, its citizens and businesses to have SCHAC and state government handle cases as opposed to the federal government. The Commission can always be counted on to provide fast case processing times, a fair process and prompt/efficient communication allowing for any matters to be dealt with in an efficient manner.

The South Carolina Chamber is the state's largest business association and having the State investigate, hear cases and process complaints is important to our members. We hope that the General Assembly understands the valuable role the South Carolina Human Affairs Commission plays.

Sincerely,

Ted Pitts

President and CEO

Cliff Bourke

Chairman

Diversity Council

Steve Nail

Chairman

Human Resources Committee

1301 Gervais Street Suite 1100 Columbia, SC 29201

(803) 799-4601

Fax (803) 779-6043

www.scchamber.net